

 सत्यमेव जयते	भारत सरकार / <b>Government of India</b> वित्त मंत्रालय / <b>Ministry of Finance</b> आयुक्त सीमाशुल्क एन.एस.-II का कार्यालय <b>Office of Commissioner of Customs NS-II,</b> मुख्य निर्यात का मूल्यांकन, <b>Appraising Main Export,</b> जवाहरलाल नेहरू कस्टम हाउस, न्हावा शेवा, <b>Jawaharlal Nehru Custom House, Nhava Sheva,</b> जिला - रायगढ़, महाराष्ट्र - 400 707 Dist.- Raigad, Maharashtra - 400 707 E-mail: apmainexp@jawaharcustoms.gov.in	
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दिनांक /Date: -16-04-2026

दिनांक **08.04.2026** को सम्पन्न 'निर्यात संवाद' की बैठक का कार्यवृत्त

**MINUTES OF THE MEETING OF THE "NIRYAT SAMVAAD" APRIL-2026**  
**HELD ON 08.04.2026**

Niryat Samvaad meeting was held in physical mode on 08.04.2026 at 16:00 hrs at Jawaharlal Nehru Custom House (JNCH), Nhava Sheva Raigad, Maharashtra under the Chairmanship of Shri. Giridhar G. Pai, Commissioner of Customs (NS-II), JNCH.

2. Shri B. Raghu Kiran, Commissioner (in-situ), NS-II, JNCH opened the proceedings by welcoming Commissioner of Customs, NS-II, Mumbai Customs Zone-II and other participants.

3. इस बैठक में व्यापार के निम्नलिखित सदस्यों/प्रतिभागियों ने भाग लिया:

The meeting was attended by the following members/participants of the trade:

क्रमसं./ Sr.No.	नाम(सर्वश्री/सुश्री/श्रीमती) Names(Shri/Ms./Mrs.)	संगठन / संघ Organizations/Associations
1.	Manish Tibrewal	Shri Khemisati Palspack LLP
2.	Ramesh Bafna	Rajguru Enterprises Pvt Ltd
3.	Sumeet Bafna	Rajguru Enterprises Pvt Ltd
4.	Shivam Majithia	Sahyadri Starch and Industries Private Limited
5.	Rahul Kshiesagar	John Deere India Pvt. Ltd.
6.	Deepali Tambe	John Deere India Pvt. Ltd.

4. विभाग की ओर से निम्नलिखित अधिकारियों ने बैठक में भाग लिया: -

Following Officers from the department attended the meeting: -

क्रमसं./ Sr.No.	नाम(सर्वश्री/सुश्री/श्रीमती) Names(Shri/Ms./Mrs.)	पदनाम Designation
1.	Dr. Chittaranjan P. Wagh	Additional Commissioner of Customs
2.	Sachin Pagare	Deputy Commissioner of Customs
3.	S.M Borkar	Deputy Commissioner of Customs

4.	Palanivel Murugesan	Assistant Commissioner of Customs
5.	Satya Prakash	Superintendent of Customs/AM(X)
6.	Shubham Choudhary	Examiner/AM(X)
7.	Akash Kumar	Examiner/AM(X)

5. Shri B. Raghu Kiran, Commissioner (in-situ), NS-II informed that total 05 grievances were received since issuance of Meeting Notice dt: 30.03.2026 that were to be taken up during the meeting. The exporters concerned were informed accordingly. However, Out of 05 exporters concerned, only 04 attended the meeting despite invited for the same.

6. Though all the concerned exporters were not present, their grievances were taken up in the meeting, along with the grievances for which resolutions were pending in the previous meeting, with the permission of Chair.

7. निर्यात संवाद के दौरान पिछली बैठक से संबंधित निर्यातकों की शिकायतों पर विचार:

**GRIEVANCES OF EXPORTERS FROM PREVIOUS MEETING TAKEN UP DURING NIRYAT SAMVAAD:**

**कार्यबिन्दु संख्या / POINT NO. 1:**

Exporter M/s Shri Khemisati Palspack LLP has applied for Rosctl Claim for the Period 09/02/2024 to 05/02/2025.

Encls:

1. Notification for Eligibility of Rosctl
2. List of Shipping Bill on which Rosctl Claimed
3. Covering Letter filed with Customs Dept Nhava Sheva
4. Deficiency Memo Received from Customs

**(Grievance of M/s. Shri Khemisati Palspack LLP)**

**प्रतिक्रिया / Response:**

(i) Para No. 2(3) of Notif 77/2021- Customs (N.T.) dated 24.09.2021 specifies that the Export Categories or Sectors listed in TABLE-1 shall not be eligible for Duty Credit under the Scheme. As per Sr. No. 8 of TABLE-1, the Export Categories or Sectors ineligible for Duty Credit are :

*“Goods exported under Advance Authorisation or Duty-Free Import Authorisation issued under the relevant Foreign Trade Policy:*

*Provided that where exports are made against Special Advance Authorisation issued under Paragraph 4.04A of the Foreign Trade Policy 2015-20 in discharge of export obligations in terms of Notification No. 45/2016-Customs, dated the 13<sup>th</sup> August, 2016, the Rates of the RoSCTL Scheme specified in Schedules 3 and 4 to the Ministry of Textiles’ notification No. 14/26/2016-IT, dated the 8th March, 2019 shall apply”.*

(ii) Therefore, as per Sr. No. 8 of TABLE-1 of Notification No. 77/2021- Customs (N.T.) dated 24.09.2021, RoSCTL Benefit is only applicable in the case of exports made against Special Advance Authorisation issued under Paragraph 4.04A of the Foreign Trade Policy 2015-20 . Further, it is to inform that Para

No. 4.04A of the Foreign Trade Policy 2015-20 is for the export of goods covered under Chapter 61 and 62. However, the RITC of the goods mentioned in their email is 63053200.

(iii) In view of above, request for the grant of RoSCTL Benefit for the goods having RITC 63053200 exported under Advance Authorization cannot be considered.

**(CEAC, JNCH)(Closed)**

**कार्यबिन्दु संख्या / POINT NO. 2:**

Release of Drawback amount claimed under All Industry rate and brand rate. Alert has been removed from IEC by issuing Show Cause Notice and payment of DBK claim also released on 13th Feb 2026. But some of the claims are unpaid till now, details as per below and attached file.

Total Claim To be received: Rs. 2,40,90,756.48.

**Grievance of M/s. Tetra Pak India Pvt. Ltd. (IEC no. 0589030621)**

**प्रतिक्रिया / Response:**

The total drawback amount as per the Shipping Bills is **₹2,40,90,756.48**. Out of this, an amount of **₹1,53,14,983** has already been credited to the exporter.

The status of the remaining amount is as follows:

- **1 Shipping Bill cancelled**, involving a drawback amount of ₹33,764.
- **2 Shipping Bills are pending for stuffing report**, involving a drawback amount of ₹6,50,053.
- **Amount of ₹1,70,147 is pending for credit** under Scroll No. 177939/2026 dated 01.04.2026.
- **4 Shipping Bills are pending for Brand Rate fixation**, involving a significant drawback amount of ₹79,21,839.
  - Reason: Required data/documents have not yet been submitted by the exporter.

Thus, the pendency in drawback disbursement is primarily due to procedural requirements and non-submission of necessary documents by the exporter.

The exporter, vide email dated 07.04.2026, has requested closure of the issue.

**(Drawback, JNCH)(Closed)**

8. निर्यात संवाद के दौरान उठाई गई निर्यातकों की शिकायतें

**GRIEVANCES OF EXPORTERS TAKENUP DURING NIRYAT SAMVAAD :**

**कार्यबिन्दु संख्या / POINT NO. 1:**

Drawback pending for Shipping Bill No 7657964 dated 06.12.2025 from INNSA1.

**(Grievance of M/s Rajguru Enterprises)**

**प्रतिक्रिया / Response:**

SB No. 7657964 dated 06.12.2026 has been reprocessed and Scroll No. 178346 dt: 07.04.2026 is generated.

कार्यविन्दु संख्या / POINT NO. 2:

A representation seeking payment of interest on amounts kept on hold during the freeze period from 12.04.2010 to 21.03.2012. The amounts involved are ₹1,38,52,317 and ₹44,15,814, which were released on 01.06.2012 without interest.

The exporter has raised two issues:

- Non-payment of interest for the freeze period (2010–2012),
- Difference in the rate of interest, which was discussed in the *Niryat Samvad Agenda dated 11.03.2026*, but remains unresolved.

The exporter ,claimed that he is continuously following up with the Drawback (DBK) section ; however, no resolution has been achieved so far.

Relevant documents, including the request letter dated 14.07.2025, letters regarding initiation and withdrawal of hold (dated 12.04.2010 and 21.03.2012), and details of Shipping Bills along with drawback amounts, have been submitted for reference.

**(Grievance of M/s Rajguru Enterprises)**

प्रतिक्रिया / Response:

- In reference to the above-mentioned Grievance, it is informed that there the exporter disputes the rate of interest on the amount paid to M/s Rajguru Enterprises Pvt. Ltd , which the department claims is in accordance with the provisions of Section 27A of the Customs Act, 1962.
- It is further clarified that the dispute regarding the interest rate arose as the exporter demanded interest more than that paid by the department. However, as per Section 27A of the Customs Act, 1962, the statutory interest rate applicable on delayed refund is 6% per annum, as notified by the Central Government vide CBIC Notification No. 75/2003- Customs (N.T.) dated 12.09.2003 which provides for the rate of interest to be paid for the purpose of section 27A of the Customs Act, 1962 and it reads as under: "In exercise of the powers conferred by section 27A of the Customs Act, 1962 (52 of 1962) and in supersession of the notification of the Government of India in the Ministry of Finance (Department of Revenue) No.25/2002 -Customs (N. T.), dated 13th May, 2002 [ GSR 356 (E), dated 13th May, 2002], except as respects things done or omitted to be done before such supersession, the Central Government hereby fixes the rate of interest at six per cent-per annum for the purposes of the said section."

Accordingly, the interest was paid to the exporter at 6% per annum, which is fully compliant with the statutory provisions.

**(DC/Drawback)(Open)**

**Action Proposed to be taken: The grievance of the exporter may be resolved at the earliest.**

कार्यबिन्दु संख्या / POINT NO. 3

M/s Meperis ImpEx has reported an issue regarding a DFIA license pertaining to export of poly fabrics under the DFIA scheme vide Shipping Bill No. 1392738 dated 30.04.2025 (Port: INNSA1) and DFIA File No. 52DA07600078AM26 dated 29.04.2025.

The exporter has stated that while applying for the transferable DFIA license, the concerned license number is not reflecting on the DGFT portal. Despite lodging multiple complaints with the helpdesk, the issue remains unresolved, and the exporter is unable to proceed with the application.

Relevant documents, including screenshots evidencing the issue and the Shipping Bill copy, have been submitted for reference.

**(Grievance of M/s. Meperis ImpEx)**

प्रतिक्रिया/Response

In the instance case, the Exporter is unable to apply for the transferable DFIA license. Exporter is requested to approach DGFT helpdesk as DGFT can only update the status of DFIA License.

**(License)(Closed)**

कार्यबिन्दु संख्या / POINT NO. 4

Exporter has raised concerns regarding the e-Bond process for returnable/reusable packaging materials (such as pallets, bins, racks, etc.), which are currently cleared under Continuity Bond as per existing customs procedures. The exporter has sought clarification from the TSK (JNCH) in reference to Public Notice No. 01/2026 dated 02.01.2026, particularly on the appropriate scenario and purpose code for e-Bond filing, and the operational procedure for closure/re-credit of e-Bond upon re-export, including timelines and partial discharge.

Accordingly, the exporter has requested issuance of a clear clarification/SOP to streamline e-Bond handling for such cases.

**(Grievance of M/s. John Deere India Pvt. Ltd.)**

प्रतिक्रिया/Response

This matter pertains to TSK section, NS-III Commissionerate. Exporter may approach TSK section for any clarification/SOP required.

**(CEAC) (Closed)**

कार्यबिन्दु संख्या / POINT NO. 5

Exporter has reported out that despite having a strong compliance track record over the past 25 years, the exporter has that almost all shipments in the past month are being subjected to open examination, unlike earlier instances where such orders were occasional.

The exporter has highlighted that this is leading to operational delays and increased costs, including missed vessel cut-offs and additional charges,

thereby adversely affecting business amid already challenging global conditions and rising freight rates. The exporter has sought clarification on the reasons for the sudden increase in open orders, guidance on measures to minimize such occurrences, and details of the appropriate authority to approach for resolution.

**(Grievance of M/s. Sahyadri Starch and Industries Private Limited)**

**प्रतिक्रिया/Response: Reply from CEAC:**

In this regard, it is clarified that the Export Commissionerate (NS-II) of JNCH has no role in the formulation or issuance of RMS instructions.

The RMS instructions are issued for shipping bills by NCTC (National Customs Targeting Centre) based on risk parameters determined by them.

These risk parameters are decided exclusively by them without any inputs from this office. Therefore, the reasons for the sudden increase in examination orders are not known to this office.

In this context, Exporter may raise this issue directly with NCTC or through the aegis of ICEGATE with a copy of meail marked to this office for necessary action.

**(CEAC)(Closed)**

**Action to be taken: Exporter may make a representation to Commissioner of Customs, NS-II for onward submission to NCTC.**


9. Further, the Chair instructed that the grievances of the trade should be resolved with utmost priority. All concerned should seriously prioritize communications from exporters/trade received via email or otherwise and redress the grievances at the earliest and if it is not possible to resolve, the same should be intimated by recording valid reasons for non-resolution of the same to concerned exporter. The Chair stressed that after receiving the grievance, all efforts be made to resolve the grievance at the earliest and if we do this on regular basis in a limited time frame, the concerns of the trade would not escalate into a grievance

10. The meeting ended with a vote of thanks to the Chair.

11. This issues with the approval of the Commissioner of Customs, NS-II.

12. Any amendments to these minutes to be provided within the next five working days.

13. Minutes are placed on the JNCH website and also sent through emails to all members including concerned exporters.

  
16/4/2026

**(S. M. Borkar)**

उप आयुक्त, सीमाशुल्क /

Deputy Commissioner of Customs,

मूल्य निरूपण मुख्य(निर्यात)/Appraising Main (X),  
जे.एन.सी.एच., न्हावा शेवा/ JNCH, Nhava Sheva.

सेवामें /To,

सभी संबंधित निर्यातक को ईमेल के माध्यम से /All Concerned Exporters (through email)

प्रतिलिपि/Copy to : (ईमेल के माध्यम से)

1. मुख्य आयुक्त, सीमाशुल्क, मुंबई अंचल-II/Chief Commissioner of Customs, MUM Zone-II;
2. प्रधान अपर महानिदेशक, करदाता सेवा महानिदेशालय, मुंबई/The Principal Add. Director General, Directorate General of Tax Payers Services, Mumbai Zonal Unit, room No 138/139, New Custom House, Mumbai-400001(mzu-dgtps@gov.in);
3. सभी अपर/संयुक्त आयुक्त, एनएस II, जेएनसीएच, न्हावा शेवा /All ADC/JC, NS-II, JNCH, ;
4. सभी उप/सहा. आयुक्त, एनएस II, जेएनसीएच&सहा/उप आयुक्त, ईडीआई न्हावा शेवा /All DCs/ACs, NS-II& AC/DC/EDI, JNCH;
5. सहा/उप आयुक्त, ईडीआई, जेएनसीएच, न्हावा शेवा को अविलंब वेबसाइट में अपलोड करने के लिए/AC/DC, EDI, JNCH, Nhava Sheva, for uploading in JNCH website;
6. कार्यालय प्रति/Office Copy.